



*Tel: 020 8904 1080*

*www.vsdentalcarecentre.co.uk*

## **Attendance Policy**

The NHS require patients to regularly attend for their check-ups. If routine appointments are not made then the dental practice may not be able to continue to see you as an NHS patient.

If you are unable to attend or no longer need your appointment, please telephone us to cancel at least 24 hours in advance so that we may offer the time slot to another patient. If you cancel within 24 hours or fail to attend your appointments, then you will risk refusal by the dentist to be seen on the NHS or loss of any deposit that may have been paid. We will always take into consideration exceptional circumstances.

Reviewed: 2<sup>nd</sup> January 2024

Reviewed by: Dr Neil Shah